



# NEWS RELEASE

**FOR IMMEDIATE RELEASE**

**CONTACT:** Michele McCreath  
Syspine  
303.991.2649

Jim Tabaczynski  
JCF  
440.835.4525

## **Syspine Small Business VoIP Phone System Combines Ease of Use with Voice Recognition Technology**

*Microsoft Response Point Phone System Software  
Drives Interface and Manageability*

---

**(RENO, Nev.)** — A new, all-in-one, IP (Internet Protocol) phone system is now available for small businesses. The award-winning Syspine™ Digital Operator Phone System from Quanta Computer is an advanced IP PBX system featuring Microsoft® (Nasdaq: MSFT) Response Point™ phone system software.

Designed for companies with one to 50 employees, Syspine was created for ease of use, low costs and integration with other technologies. It features a powerful voice-recognition system that can be linked with a company's internal phone directory as well as an individual's Microsoft Office Outlook® address book.

Cited for "excellence while addressing real needs in the marketplace," the Syspine Digital Operator Phone System was recently lauded as Product of the Year by *Internet Telephony* magazine which has been serving the VoIP industry for the past decade.

### **Ease of Installation and Use**

Made specifically for small businesses, the Syspine system is highly intuitive for easy learning and operation. No extensive training is necessary for the system which can be set up in a matter of minutes. In addition, new users may be added, moved or changed with only a few mouse clicks. As many as 50 individual users can be included in any given Syspine system.

On their own, individuals can quickly and easily change preferences for voicemail and call handling as well as utilize their own Microsoft Office Outlook directories to create a custom call distribution list. They can also forward office extensions to external lines, park and retrieve calls and messages, and send voice mail to e-mail. Systems also can be configured to bypass receptionists to ring specific individuals or departments as well as ring all the phones in a given department at once (i.e. new orders, or customer service.)

Programming manuals and laborious key strokes have been eliminated with Response Point's powerful voice-activated user interface. The user simply presses the Response Point button and says, "Call John Smith in shipping"; "Transfer to customer service"; or, "Call Mary Jones' cell phone," and the system does the rest. Transferring, parking and retrieving calls are similarly voice-activated.

In addition to Outlook, the Response Point software is compatible with Microsoft Windows® Address Book (Windows XP), Windows Contacts (Windows Vista) and Microsoft Office Outlook with Business Contact Manager.

### **The Hardware**

The Syspine Digital Operator A50 is a single solution device that will connect up to eight standard telephone lines. Businesses can add up to 50 individual Syspine IP310 business phones to create a complete, integrated small business phone system with no additional licensing fees.

The Syspine Digital Operator A50 features a high-end, server-grade, fan-less design and can be installed anywhere.

### **Saving Money**

The Syspine system was specifically designed for small businesses to minimize the involvement of IT staff or tech support. The system can be modified without onsite support.

For more information on the Syspine Digital Operator Phone System and Microsoft Response Point phone system software, call 1.877.4ASYSPINE (1.877.427.9774) or visit [www.syspine.com](http://www.syspine.com).

### **About Quanta**

Quanta Computer is a Fortune Global 500 Company that is an industry leader in providing technology products to many of the world's most prestigious electronics companies through ODM and EMS business models. Quanta also holds the distinction as the world's largest manufacturer of notebook computers and offers high value-added products ranging from notebook, mobile communications, automobile electronics, digital home, networking systems as well as various consumer electronic devices. By leveraging its professional research and development, and manufacturing capabilities, Quanta currently is the best solution provider especially for the enterprise industry. For more information, visit [www.quantatw.com](http://www.quantatw.com).

– 30 –

**EDITOR'S NOTE:** If you would like to test the Syspine Digital Operator Phone System, contact Jerry Moore at 1.877.427.9774 or by e-mail at [jmoore@cmptel.com](mailto:jmoore@cmptel.com) or visit [www.cmptel.com](http://www.cmptel.com).